



USER GUIDE

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User Sign In:

Login to your MyNeu account, click **Services & Links**, scroll down to the **Finance Services for Faculty & Staff** information box and click on the **Concur** link:

Finance Services for Faculty & Staff

Banner (INB)

Banner Administrative Pages

Banner e-Print

Banner Finance (SSB)

Banner Finance Help Web Page

Concur

Husky Card Account Details

Husky Card Preferences

myMarketplace

Parking Debit Card

Procure to Pay (P2P) Policy

You should see the following Concur "Home" page displaying your recent activity:



Hello, Ariella



00 Required Approvals 00 Authorization Requests 00 Available Expenses Open Reports

Read more

COMPANY NOTES

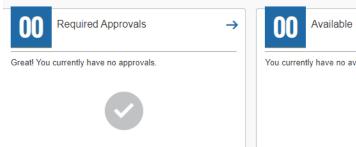
End of Fiscal Year Processing

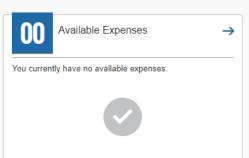
Concur expense reconciliations - All Concur Expense Report transactions dated prior to July 1, 2021 will be posted against your FY 2021 budget provided they are included in reports received and processed by Accounts Payable through end of work day, July 23, 2021. Reports received after July 23rd end of work day will be charged to your FY 2022 budget.

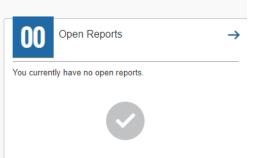
All Statement Report transactions dated prior to June 29, 2021 will be posted against your FY 2021 budget provided they are included in reports received and processed by Accounts Payable through end of work day, July 23, 2021. Reports received after July 23rd end of work day will be charged to your FY 2022 budget.

Some Friendly Reminders

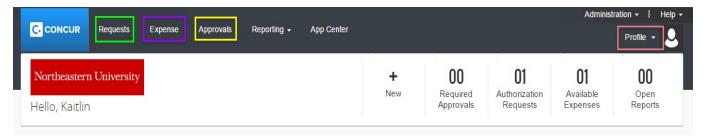
MY TASKS







Common Concur Functionality & Navigation:



<u>Note</u>: The table below breaks down the TAB options on the Concur User home page (showing above). App Center tab provides details on Mobile Apps which can be connected to Concur (information only)

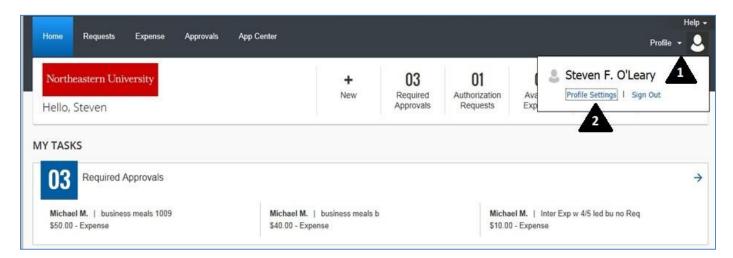
| Home | The Concur "Start Page". A user customizable view of recent expense activities |
|-----------|--|
| Requests | Where expense "requests" are entered for pre-approvals. Foreign travel requires pre-approval |
| Expense | Where users enter, review and update their expense activities and submit reports for reimbursement and/or NUCard reconciliation. |
| Approvals | Where approvers view, validate and approve expenses for those who report to them |
| Profile | Where users view their supervisor information and update their delegate information (previewers and delegate preparers) |

Profile Update:

Use the Profile setup to review your BI Manager, Supervisor/Approver and add your account Delegates

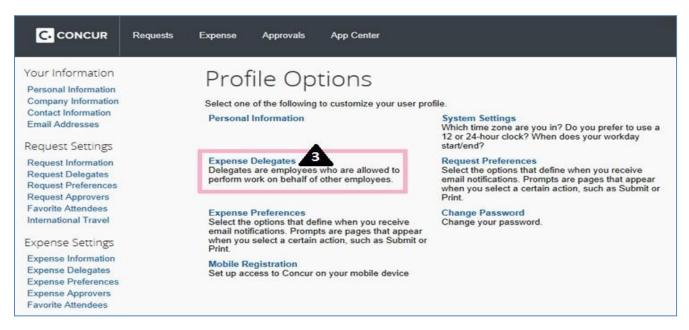
Step 1: Navigate/Mouse-over the "Profile" option

Step 2: Click "Profile Settings

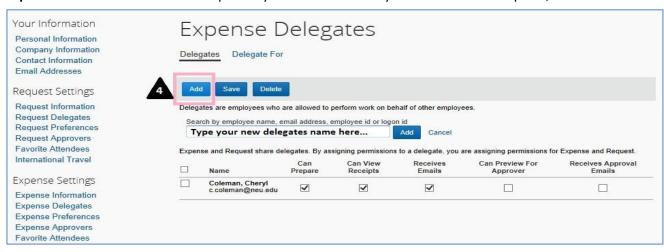


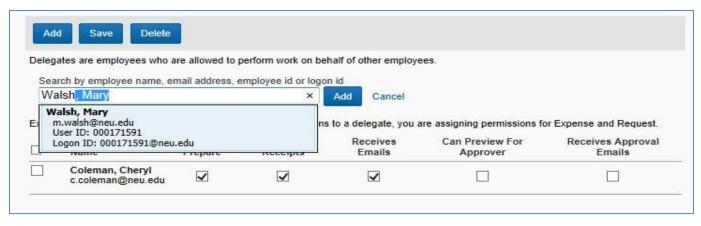
Setting up Expense Delegates:

Step 3: Select/Click Expense Delegates

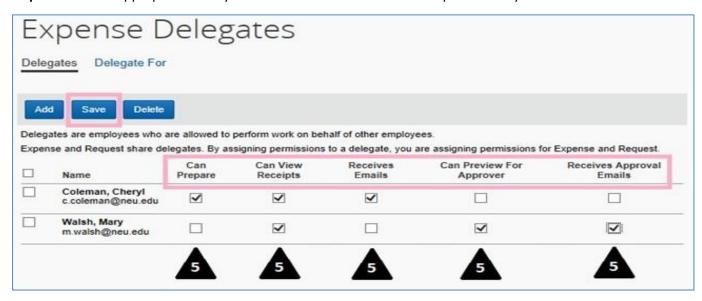


Step 4: Click "Add" to Search for the person you would like to be your Previewer or Preparer, Select them



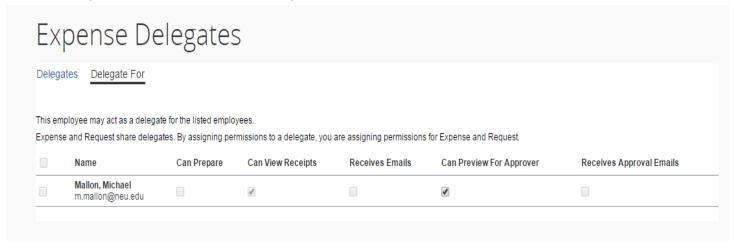


Step 5: Select the appropriate work you'd like the individual to be able to perform on your behalf. Click "Save".



Note: You can *modify* or *delete* Delegates in a similar fashion

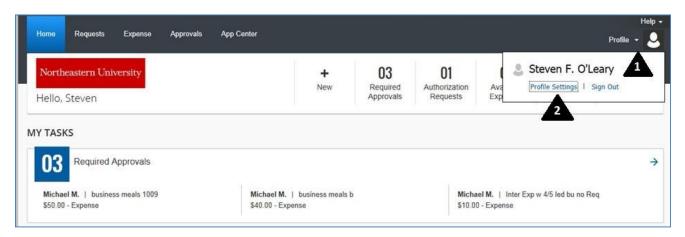
By clicking on "<u>Delegate For</u>" you can see who has granted you Delegate privileges. In the example below this user can *Preview* reports for the user "Mallon, Michael"



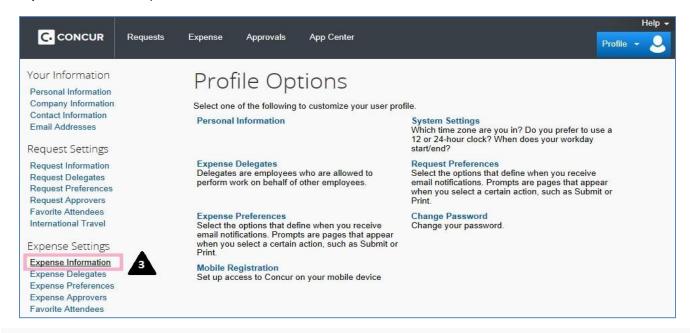
Viewing your BI Manager:

From the Concur "Home" Page...

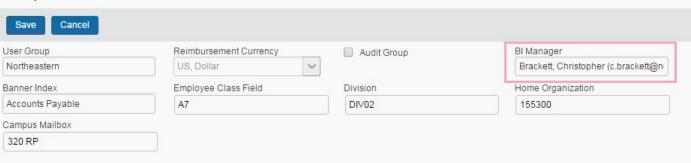
- Step 1: Navigate/Mouse-over the "Profile" option
- Step 2: Click "Profile Settings"



Step 3: Select/Click "Expense Information"



Expense Information

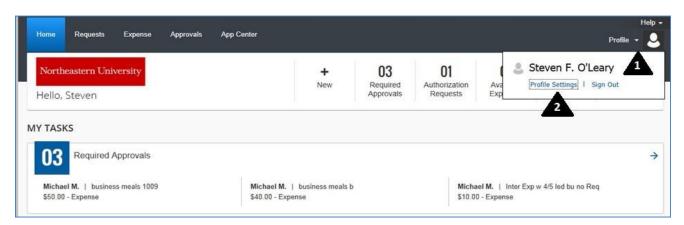


Viewing your Supervisor/Approver:

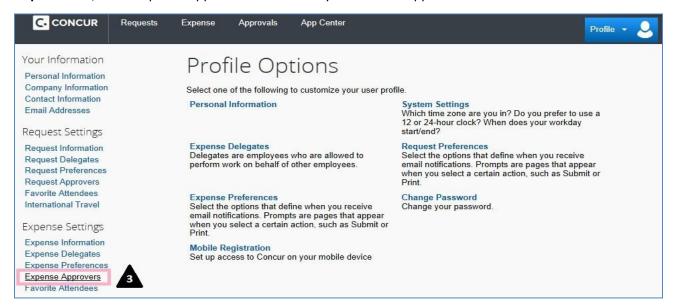
From the Concur "Home" Page...

Step 1: Navigate/Mouse-over the "Profile" option

Step 2: Click "Profile Settings"



Step 3: Select/Click "Expense Approvers" to location your "default approvers"



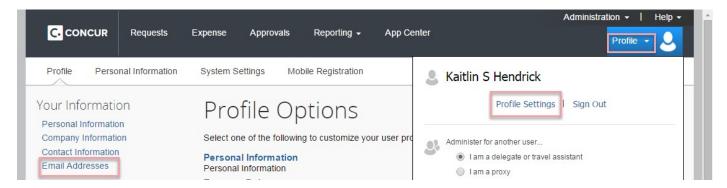
Displays user's current Expense Approve



Adding Receipts to your Profile:

There are three ways to get a Receipt Image in to your "Available Receipts" area within your Concur profile

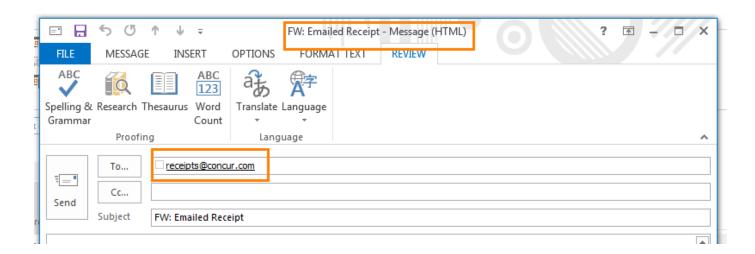
- 1. You receive a receipt in your NEU email
 - a. You have already verified your NEU email address within your Profile Settings
 - b. If you aren't sure if you have verified you email yet click "Profile", "profile settings", email addresses.



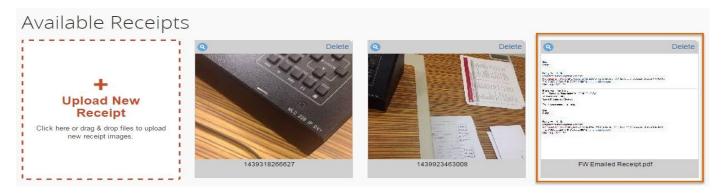
c. If you see the green check your email has already been verified. If you do not, click the blue word Verify and follow the instructions.



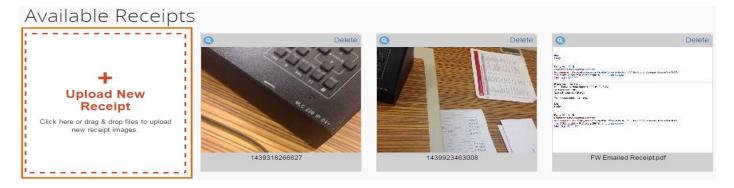
d. Go to your Northeastern email and FWD the email received to receipts@concur.com



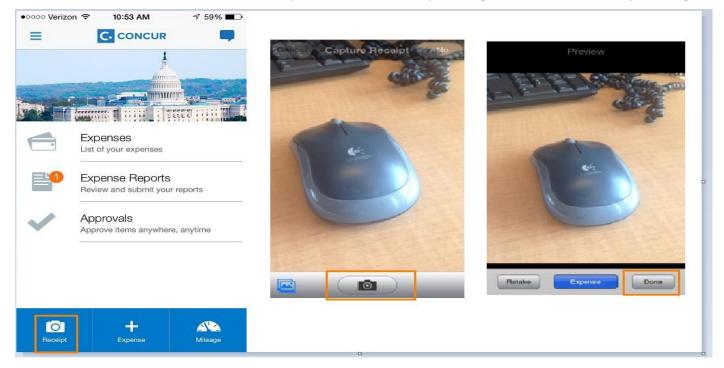
e. Email loads as an available receipt and can be viewed by scrolling to the bottom of the Expense Page



- 2. Click "Upload a Receipt" under the "Available Receipts section on your Expense Tab
 - a. This would be used for scanned files saved on a computer



- 3. Using the Concur App, hit the Camera option inside the App, take the picture, hit "Done"
 - a. Will load as an available receipt and can be viewed by scrolling to the bottom of the Expense Page



Available Receipts

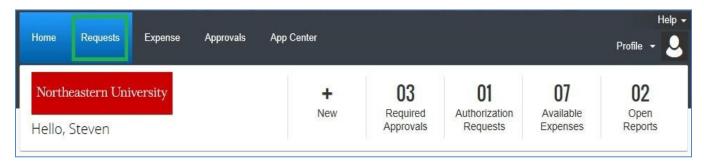




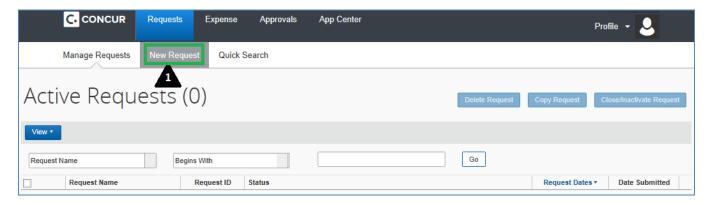


Submitting a Request:

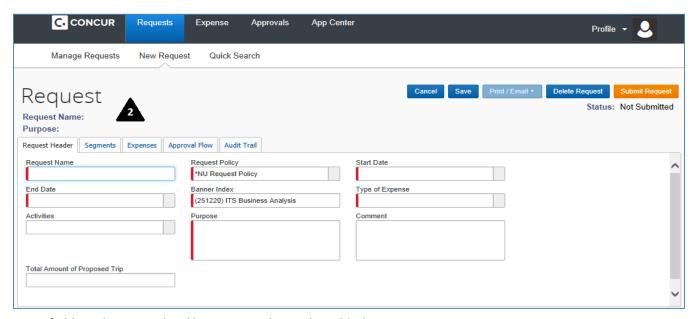
<u>Note</u>: Requests are used to ask permission to spend money, not all departments require them From the Concur "Home" Page



Step 1: Click "Requests", then "New Request"



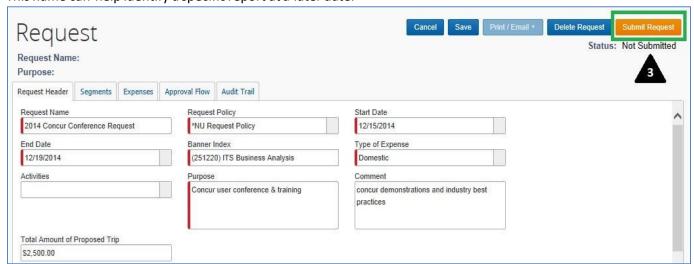
Step 2: Complete the report header by entering the appropriate information related to your planned/requested expense.



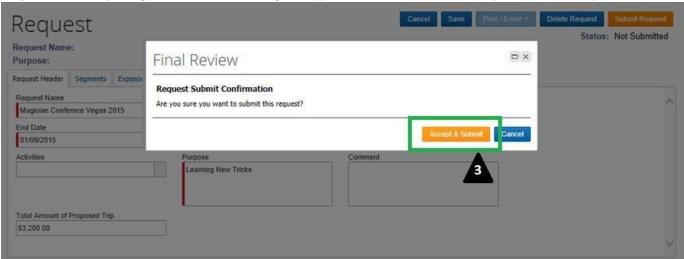
Note: fields with a vertical red bar require data to be added

Type of Expense

Special Note: It's recommended that users enter meaningful and unique names for each request/expensereport. This name can help identify a specific report at a later date.

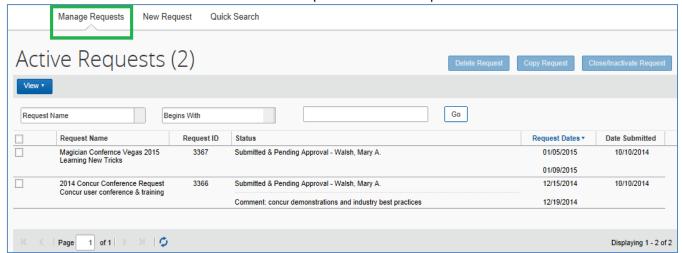


Step 3: After completing the form and entering all required fields, Click "Submit Report" then "Accept & Submit"



Note: a pre-approved Request is required for foreign travel.

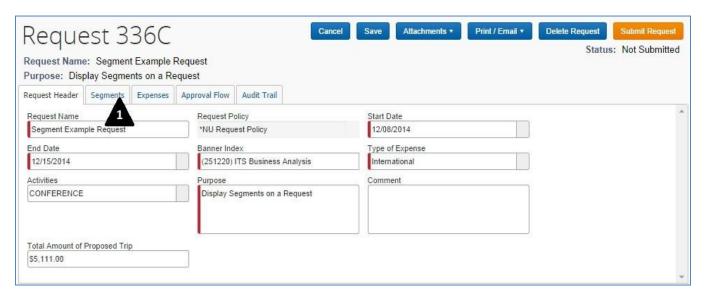
Note: Concur will return the user to their Active Requests list once a request is submitted



Request Travel Segments:

Special Note: Users may be requested to add the trip "Segment "details as part of their travel request approval.

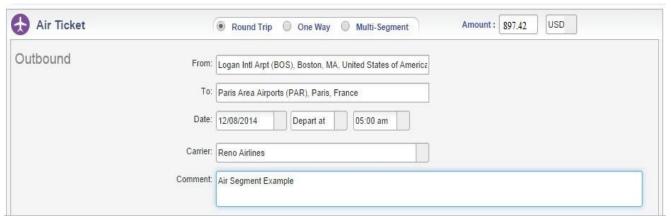
Step 1: Complete the Request Header, then Click "Segments". Ensuring to add all required fields (see above for details)



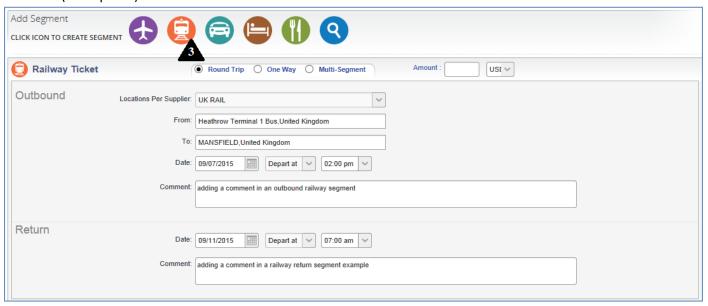
Step 2 - 5: Complete requested travel Segments (Airfare, Railway, Vehicle Rental, Lodging...) then Submit Request



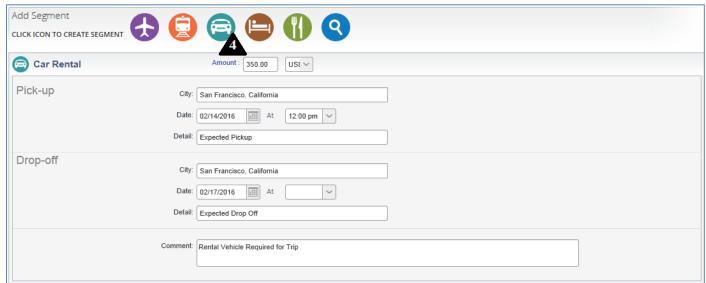
Air Fare:



NEU Expense Management Rail Fare: (Anticipated)



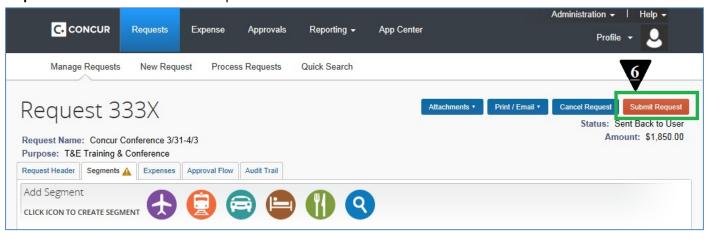
Auto Rental: (Anticipated)



Hotel Reservation: (Anticipated)



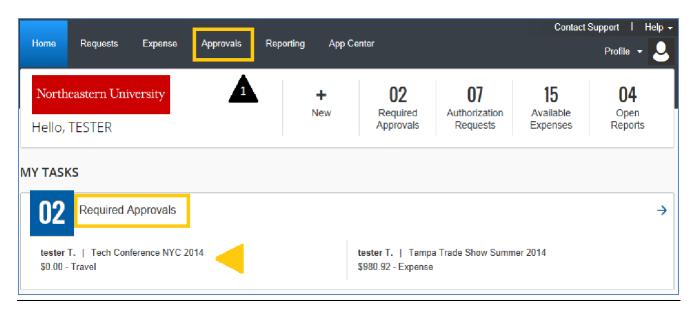
Step 6: Review and Submit Travel Request



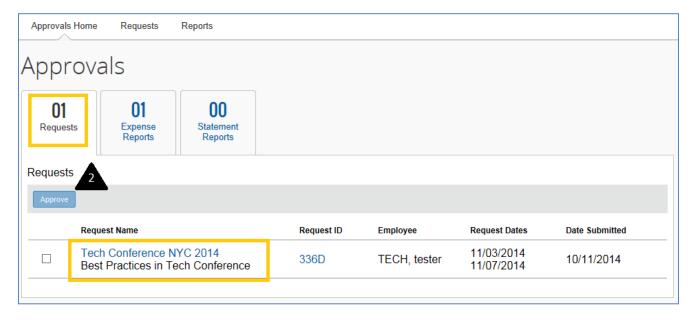
Approving a Request:

From the Concur "Home" Page...

Step 1: Select the "Approvals" menu item from the Concur "Home".

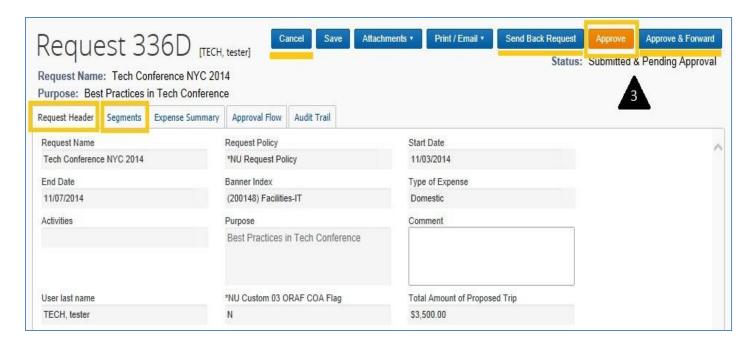


Step 2: Select the "Requests" Tab and Click on the Request you intend to Review



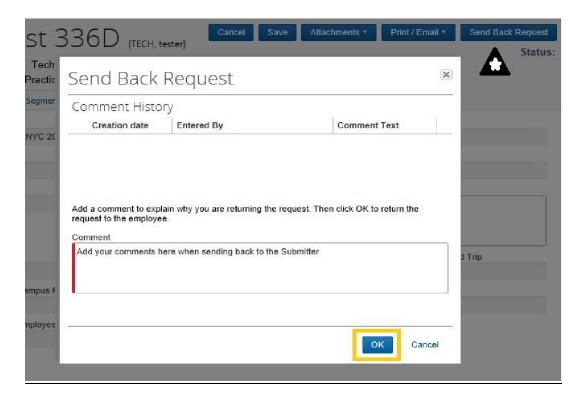
When reviewing requests, it is recommended to begin with the request header then review any trip segments that the requestor may have added. As an Approver, you may "Cancel" the Request, "Send Back" the request to the submitter with comments, "Approve" the request or "Approve & Forward" the request to another Approver.

Step 3: Review Request Header, any completed Segments and Approve the Request (or Cancel / Send Back to the submitter / Approve & Forward)

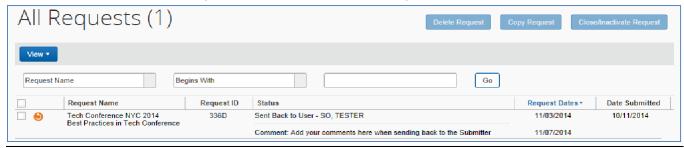


Sending the request back to the Submitter with comments:

Click "Send Back Request" then add your comments/directions for the Submitter and Click "OK".



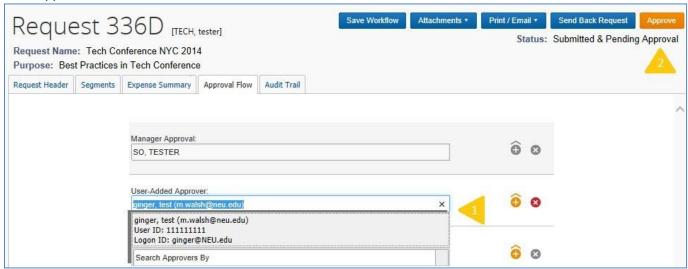
The Submitter will then see the request returned to their Concur Request Queue



Clicking *Approve & Forward* when reviewing a Request (or Expense) will allow you to accept the request and send it to another individual for their review.



After clicking "Approve & Forward" Search and Select the individual you wish to forward the approval to, the n click "Approve".

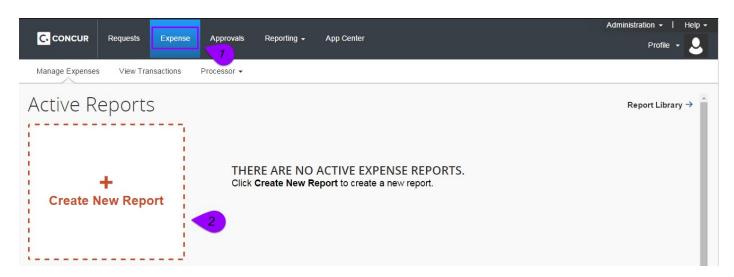


Submitting an Expense Reimbursement Report:

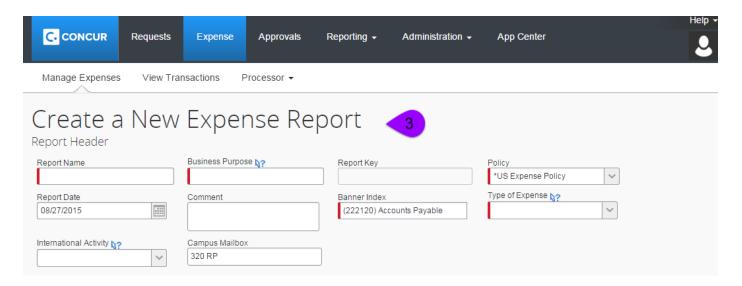
From the Concur "Home" Page...

Step 1: Click "Expense" to navigate to the expense display

Step 2: Click on "Create New Report"



Step 3: Complete the report header by entering the appropriate information related to your Expense.

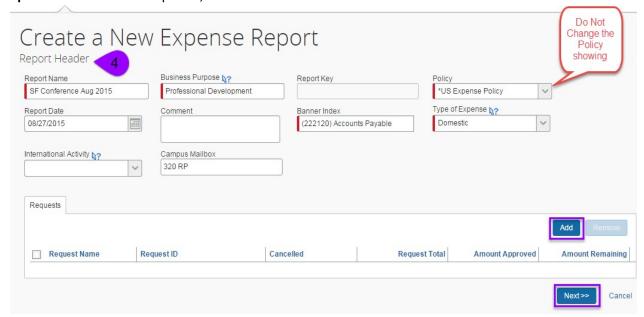


Note: fields with a vertical red bar require data to be added



Note: As with Requests, it is recommended that users enter meaningful and unique names for each expense report. This name can help identify a specific report at a later date

Step 4: Once header is completed, Click "Add" or "Next"



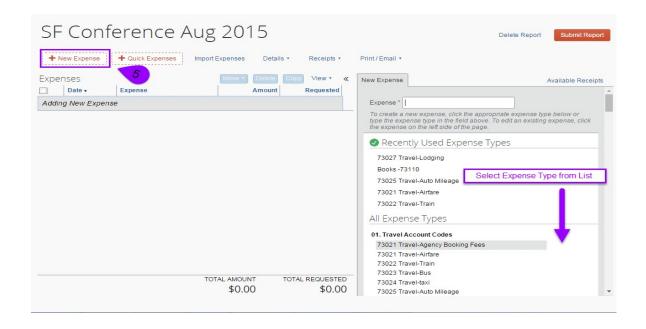
Clicking "Add" will allow the user to pull data directly from any available REQUESTS

Note: If no Request is associated with this report scroll to the bottom and click "NEXT"

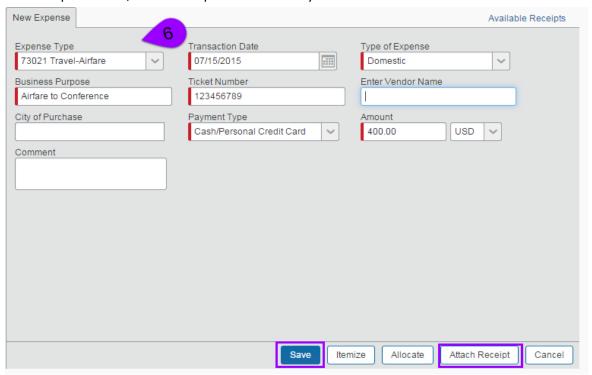
Clicking "Next" will allow the user to manually enter Out-of-Pocket expenses.

Step 5: Manually add Out-of-Pocket Expenses to Report

Click on "New Expense" and Select the appropriate Expense Type for the list provided. You can add additional out-of-pocket expenses by clicking "New Expense" once you have completed adding each expense entry.

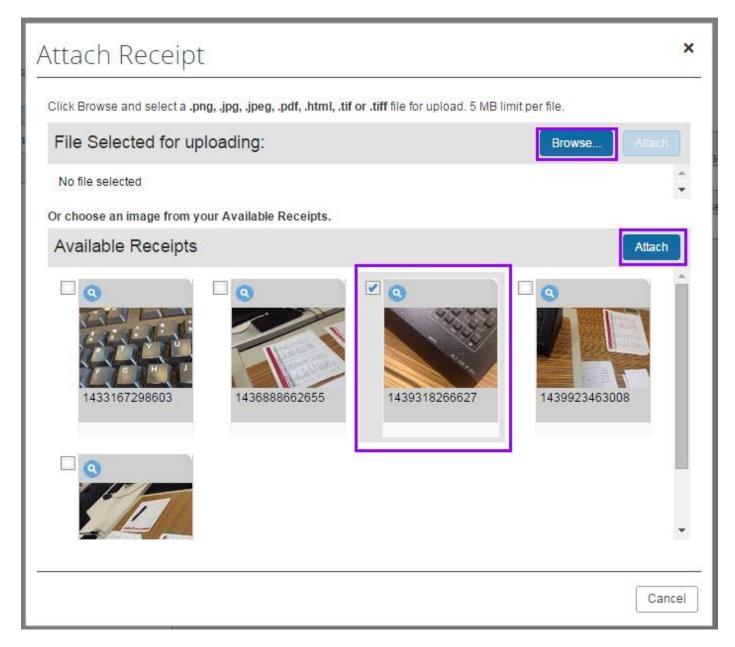


Step 6: Enter Expense data, attach receipt when necessary and Click "Save"



Attach Receipt: There are two ways To Attach a Receipt.

- 1. Select "Browse" and search for the file, select the file, click "Attach"
- 2. Select the image under the "Available Receipts", click "Attach"



Note: The receipt image will be removed from your Available Receipts area once you have either attached it to a line item or delete it out.

To add a second receipt, click "Attach Receipt" within the line item again

- 1. The system will ask you if you wish to append a new image, click yes.
- 2. Select the receipt image or browse for the second file, click "Attach"

NEU Expense Management

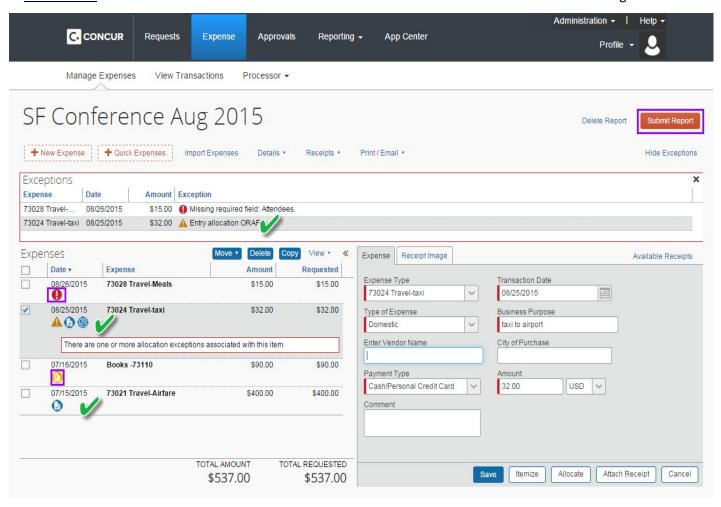
item

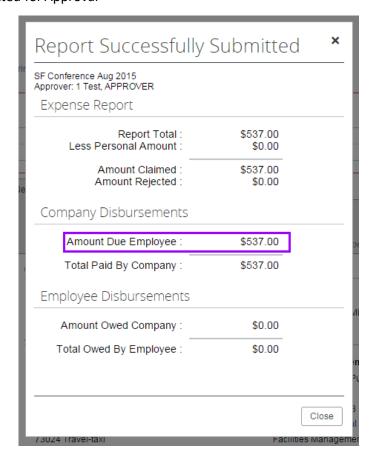
CONCUR Training Session

Step 8: Repeat for all expenses, resolve error warnings/messages. Click "Submit Report" when complete.

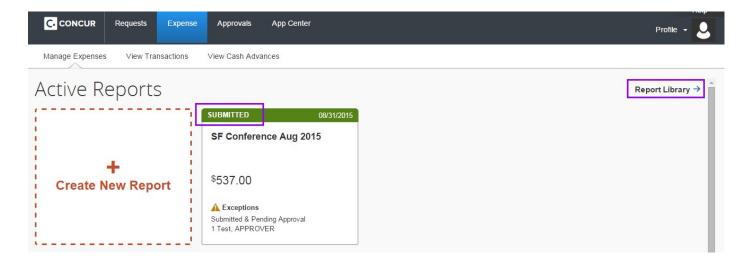
● Red or Yellow circles = Hard Stops - Problem must be corrected before you can submit the report
 ▲ Yellow Triangles = Soft Warning - User can't clear this, but it will not prevent the report from being submitted.
 Indicates a detail or reminder we want the submitter and subsequent reviewers to pay attention to
 ⑤ Blue Circles = Line item detail - Hover over each Blue circle to see additional information about the line

Green Circle = NUCard transaction – Hover over each to see additional detail about the NUCard charge





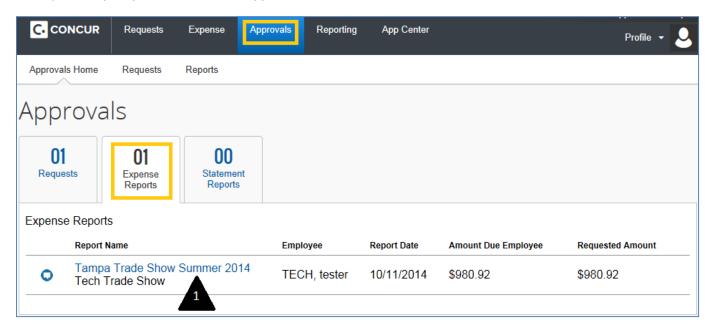
Note: Submitted report now displays in your "Active Expense Reports" **Note**: You can view past reports by clicking the Report Library



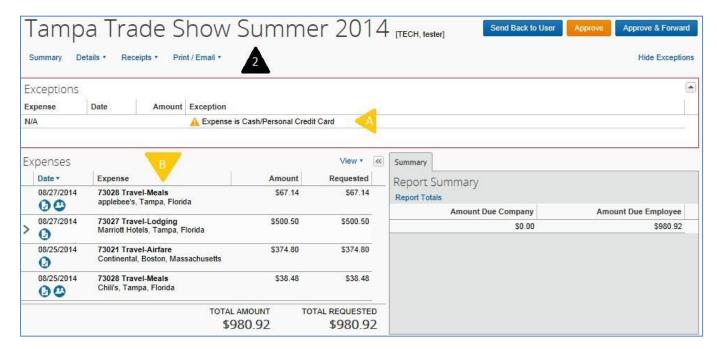
Approving an Expense Report:

From the Concur "Home" Page...

Step 1: Click the "Approvals" menu item from the Concur "Home", click on the 'Expense reports" tab and Select the Expense report you wish to review/approve.



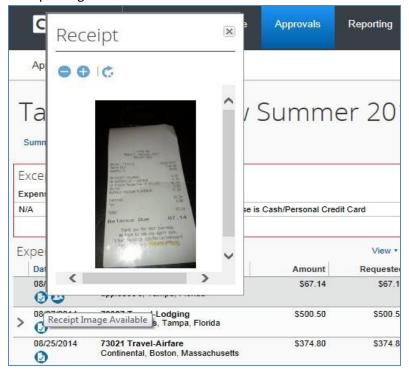
Step 2: Initially review and resolve any necessary "exceptions", then review each Expense line.



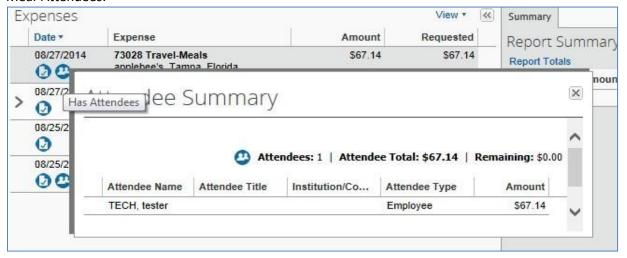
Note: The "icons" can be helpful and allow quick access to expense item details; such as, receipt images and attendees. "Mouse-over" each icon to view the detail.



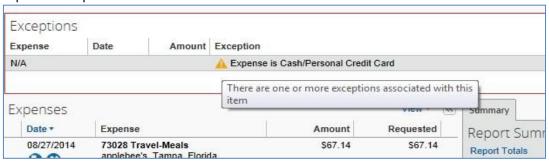
Receipt Image:



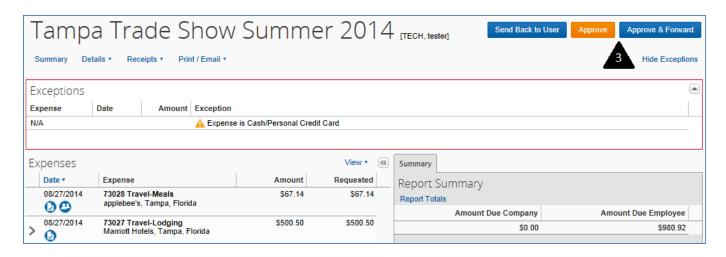
Meal Attendees:



Expense Exception:



Step 3: Once reviewing all expense detail and agreeing, Click "Approve" (or "Approve & Forward") to accept the expense report and forward it on to the *Processor* for reimbursement.

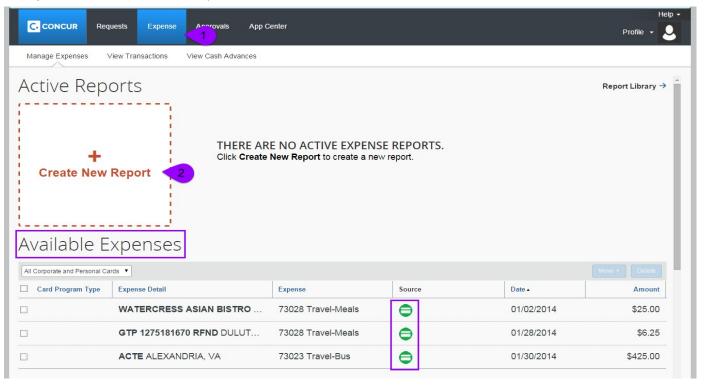


Submitting a Green NUCard Reconciliation:

Note: Green NUCard expenses flow in to Concur as Available Expenses. All transactions will show the Green Circle with the picture of a credit card

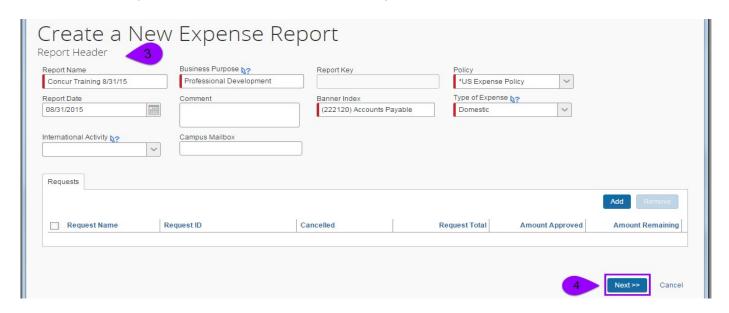
Step 1: Click "Expense" to navigate to the expense display

Step 2: Click on "Create New Report"

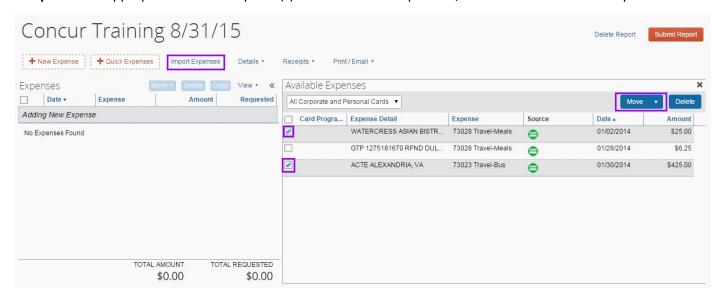


- **Step 3:** Complete the report header by entering the appropriate information related to your Expenses.
- Step 4: Scroll to the bottom and Click "Next"

Note: If there is a Request associated with this reconciliation report Click "Add" then Click "Next"



Step 5: Select appropriate NUCard Expense(s) from "Available Expenses", Click "Move to Current Report"



Note 1: If a list of Account Codes is showing instead of "Available Expenses" Click "Import Expenses" to view the available NUCard transactions.

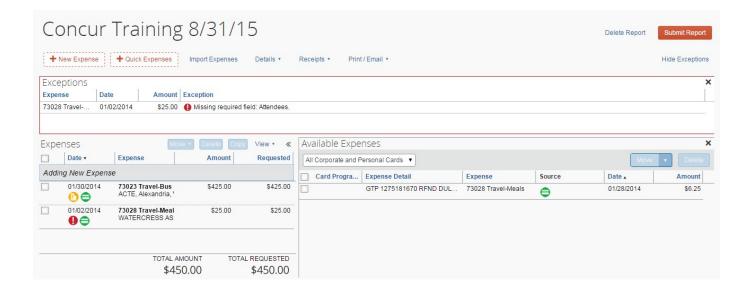
Note 2: If the expense was charged to a University corporate credit card, please, wait for it to appear in Concur before reconciling it, otherwise, the expense will create reimbursement.

Step 6: Resolve any exceptions/warnings showing on line items

◆ Red or Yellow circles = Hard Stops - Problem must be corrected before you can submit the report
 ▲ Yellow Triangles = Soft Warning - User can't clear this, but it will not prevent the report from being submitted.
 Indicates a detail or reminder we want the submitter and subsequent reviewers to pay attention to

 ◆ Blue Circles = Line item detail - Hover over each Blue circle to see additional information about the line item

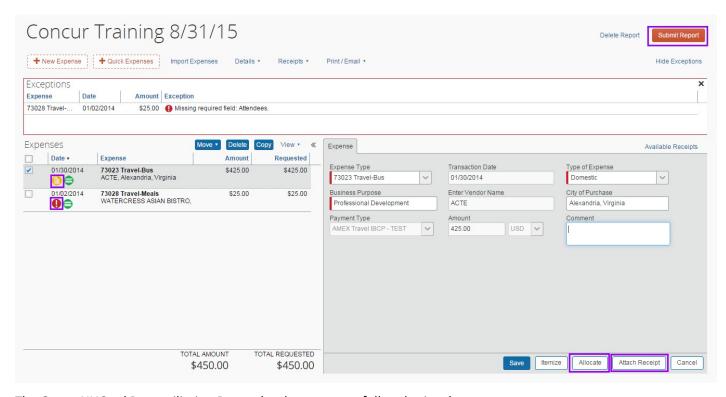
Green Circle = NUCard transaction – Hover over each to see additional detail about the NUCard charge



Step 7: "Attach Receipts" where appropriate, "Allocate," "Save" and "Submit Report" for approval.

Note: There are two ways To Attach a Receipt. Click the "Attach Receipt" button within the line item

- 1. Select "Browse" and search for the file, select the file, click "Attach"
- 2. Select the image under the "Available Receipts", click "Attach"



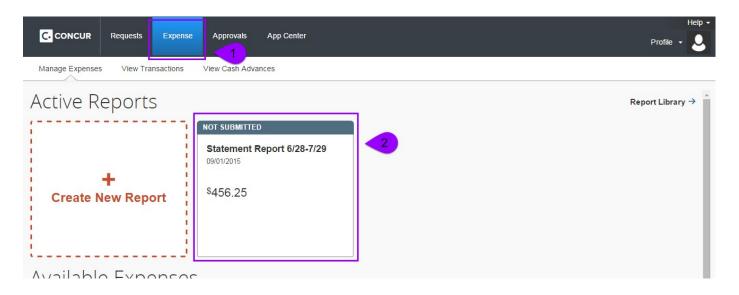
The Green NUCard Reconciliation Report has been successfully submitted.



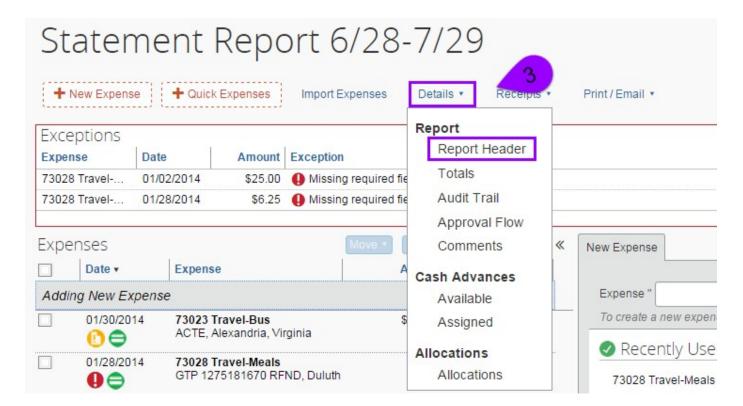
Submitting a Blue NUCard Reconciliation:

Note: Concur Auto-generates a Statement Report for all Blue NUCards. <u>Do not</u> alter the Statement name or delete any transactions from the Statement Report.

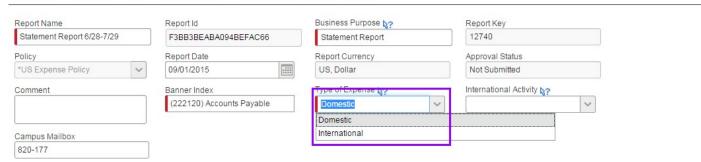
- Step 1: From the Concur "Home" page, Click "Expense"
- Step 2: Click on the auto-generated Statement Report box



Step 3: Click "Details" then "Report Header" and select the appropriate "Expense Type" and click "Save"



Report header for: Statement Report 6/28-7/29

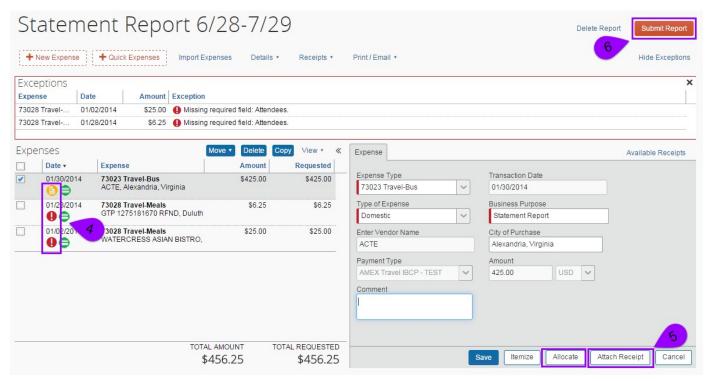


Step 4: Resolve any exceptions/warnings showing on line items

① Red or Yellow circles = Hard Stops – Problem must be corrected before you can submit the report
 △ Yellow Triangles = Soft Warning – User can't clear this, but it will not prevent the report from being submitted.
 Indicates a detail or reminder we want the submitter and subsequent reviewers to pay attention to

 ② Blue Circles = Line item detail – Hover over each Blue circle to see additional information about the line item

Green Circle = NUCard transaction – Hover over each to see additional detail about the NUCard charge



Step 5: "Attach Receipts" where appropriate, "Allocate," "Save"

Note: There are two ways To Attach a Receipt. Click the "Attach Receipt" button within the line item

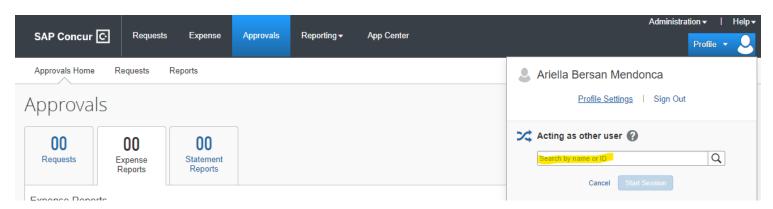
- 1. Select "Browse" and search for the file, select the file, click "Attach"
- 2. Select the image under the "Available Receipts", click "Attach"

Step 6: "Submit Report" for approval

Signing in Concur as a Delegate:

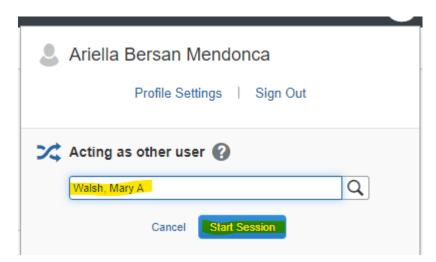
From the Concur "Home" Page.

Step 1: Under your user "Profile", Search the individual you are looking to Administer for, by typing their name or ID



Note: If you do not see the "Acting as other user" box, no one has made you a delegate

Step 2: Select/Click the Appropriate Individual, Click "Start Session"



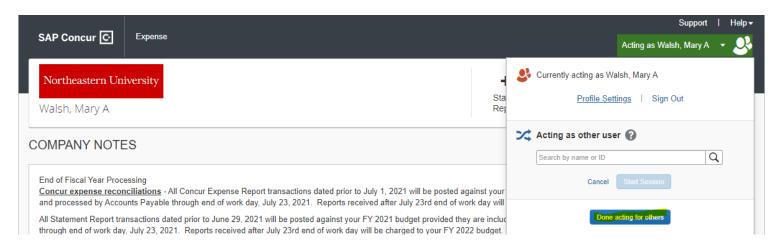
Note: You will now be logged in as a Delegate and will be able to preview reports or prepare reports for the user



NEU Expense Management **Ending your Delegate session:**

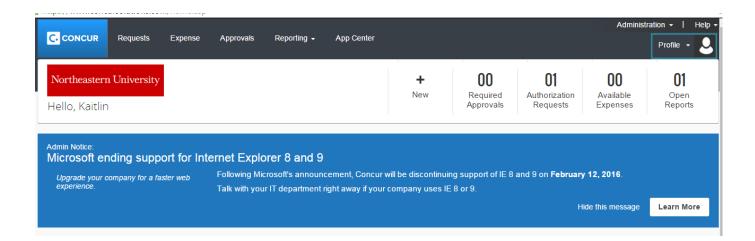
From the Concur "Home" Page

Step 1: Click on the drop down menu on the right side of your name



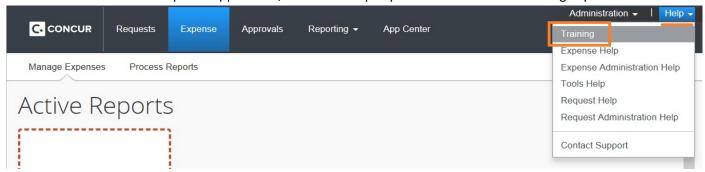
Step 2: Click "Done acting for others" to return to your user account activity

Note: You will then be viewing your own Profile again.



Getting Help with Concur:

From within the CONCUR expense application, Click the "Help" option and Select the "Training" option.



Click the • sign above Expense. Which will expand to display the available help topics.

